

WHAT IS CLAIMED IS:

1. A consumable goods and services providing system comprising;

5 a server on a consumable goods and services providing side that obtains, by a network connection to a server that manages use information associated with an apparatus connected hereto, use information of said apparatus to presume a delivery schedule of consumable goods or services of the above apparatus, and upon the above delivery schedule date, to conduct a forwarding procedure of the consumable goods or services.

2. The consumable goods and services providing system according to claim 1, wherein the server on the consumable goods and services providing side is a server that presumes a delivery schedule based on a consumption record of the consumable goods or services.

20 3. The consumable goods and services providing system according to claim 2, wherein the apparatus is a printing machine, wherein the use information is any one of a near end, a empty or a service call, and wherein the server on the consumable goods and services providing side is a  
25 server that presumes a delivery schedule by a record based on said near end, said empty or said service call.

4. A consumable goods providing system comprising;  
a server on a consumable goods providing side that obtains,  
by a network connection to a server that manages use  
information associated with an apparatus being connected  
hereto, use information of said apparatus to presume a  
delivery schedule of the consumable goods of the above  
apparatus, and upon the above schedule date, to conduct a  
forwarding procedure of substitute recycling consumable goods  
with a equivalent level in terms of a recycling number to the  
consumable goods that are scheduled to be delivered.

5. The consumable goods providing system according  
to claim 4, wherein in case that no substitute recycling  
consumable goods with the equivalent level is present, the  
server on the consumable goods providing side is a server  
that prepares and forwards the substitute recycling  
consumable goods with the equivalent level from a merchant  
who is in the same line of business and affiliated with it.

6. The consumable goods providing system according  
to any one of claim 4, wherein in case that no substitute  
recycling consumable goods with the equivalent level are  
present, the server on the consumable goods providing side is  
a server that prepares and forwards the same kind of the  
substitute recycling consumable goods with nearly a same  
level.

7. The consumable goods providing system according to any one of claim 4, wherein in case that the consumable goods have completed a specified recycling number, if an agreement is present that a new product is needed, the server on the consumable goods providing side is a server that arranges a new consumable goods.

8. The consumable goods providing system according claim 4, wherein, with regard to the substitute recycling consumable goods, the server on the consumable goods providing side is a server that prepares the substitute recycling consumable goods with the equivalent level or the same kind of the substitute recycling consumable goods with nearly the same level from the consumable goods inventory entrusted by customers.

9. The consumable goods providing system according to any one of claim 1, wherein to the consumable goods is attached a record medium such as an ID tag or a bar code that stores apparatus information, customer information, and recycling number information.

10. The consumable goods providing system according to any one of claim 4, wherein a file for specific customers being disclosed by a customer access, the server on the consumable goods providing side is a server that is able to refer an inventory situation of the consumable goods of the

above customer from this disclosed contents.

11. The consumable goods providing system according to any one of claim 4, wherein one group is formed out of a franchiser and many franchisees, wherein a purchase is made within the above group, wherein in case that no product with the equivalent level is present within one franchisee, an inquiry to the other neighboring franchisees is made as to whether or not the product with the equivalent level is present, and wherein in case that no product with the equivalent level is present at several franchisees, a inquiry is made as to the inventory of the same kind of the product with nearly the same level.

12. A consumable goods providing system, comprising; a printer supervisory server that, upon obtaining information of a printer situation from a network printer, prepares and transmits an electronic filing document of the situation associated with the above printer based on said information; and a server on the consumable goods providing side that receives the transmitted electronic filing document from said printer supervisory server to analyze contents of said electronic filing document, and that if the above analyzed contents is related to a consumption of the consumable goods at the printer, conducts an arrangement process of the above consumable goods.

13. The consumable goods providing system according to Claim 12, wherein in the information of the printer situation is included information of the near end or the empty, and wherein the server on the consumable goods providing side is a server that stores a past record of said near end and the empty, and that in case that analyzed contents are the near end at the printer, presumes a delivery schedule of the consumable goods according to said past record.

14. The consumable goods providing system according to any one of Claim 12, wherein in the information of the printer situation is included information of a serviceman call error at the printer, and wherein the server on the consumable goods providing side correspondingly stores the printer and the service station that is located near it, and in case that the analyzed contents is the serviceman call error, transmits a maintenance request of said printer to a terminal apparatus that manages the service station that is located near the above printer.

15. The consumable goods providing system according to any one of Claim 12, wherein to the printer supervisory server is connected via a network a computer that connects a local printer, said computer being a computer that outputs information of a printing situation of said local printer to said printer

supervisory server,

said printer supervisory server being a server that, upon obtaining the information of the printer situation of the local printer being connected to said printer supervisory server, prepares and transmits an electronic filing document of the situation associated with the above printer based on said information.

16. A consumable goods providing system, comprising a server on the consumable goods providing side that receives an electronic filing document transmitted from a standalone computer that prepares an electronic filing document associated with the above printer based on information of a printer situation of a local printer being connected hereto to analyze contents of said electronic filing document, and that if the above analyzed contents are related to consumption of the consumable goods, conducts an arrangement process of the above consumable goods.

17. The consumable goods providing system according to Claim 16, wherein, for the received electronic filing document, the server on the consumable goods providing side sends back to the standalone computer an electronic filing document for notifying a price, a reception data and a reception site of the above consumable goods.